

\$100.00 CASH BACK PROMOTION

Terms and Conditions of Entry

Information on how to enter and incentive details form part of these Terms and Conditions. Participation in this "\$100 CASH BACK" ("Promotion") is deemed acceptance of these Terms and Conditions. All times stipulated in these Terms and Conditions are expressed in Australian Eastern Standard time (AEST).

PROMOTIONAL PERIOD

This Promotion commences at 12:00am on 19/12/2020 and ends at 11:59pm on 28/02/2021 ("Promotional Period").

PROMOTER

3 Urban Turf Solutions Pty Ltd ("Promoter") ABN 45 127 653 543

12 Telford Circuit
Yatala, Queensland 4207

1800 872 268

PARTICIPATION

Participation in this promotion is only open to Australian residents 18 years and over. Employees (and their immediate families) of the Promoter, participating retailers and agencies associated with this promotion are ineligible to claim. Immediate family means any of the following: spouse, ex-spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister or 1st cousin.

This promotion applies to purchases made directly from Urban Turf Solutions and to purchases made from third party suppliers. Purchases must be paid and dispatched within the promotional period to be valid.

PROMOTIONAL OFFER

The first 50 individual purchases of 50 square metres of Urban Ascot or Urban Windsor turf from Urban Turf Solutions during the Promotional Period, will be eligible to receive cash back to the value of \$100.

Purchases are to be paid in full prior to registering your claim for this promotion.

Only one cash back Promotion may be claimed per individual purchase.

HOW TO PARTICIPATE

You must register for your claim using the below steps.

When registering your claim, you must supply the following information:

1. Contact details – name of claimant (which must match the customer name on the proof of purchase), address, daytime contact phone number, bank account details including BSB,

Account Number and Account Name. The Promoter accepts NO responsibility for a Claimant submitting incorrect bank account details.

2. Copy of your proof of purchase - a receipt/tax invoice indicating customer name, date of purchase, store name (including address), invoice number or roll number, details of product(s) including the quantity and total invoice amount.

You can provide us with your proof of purchase by either scanning or taking a photo of your proof of purchase and sending with all relevant details.

- (a) Scanning - scan proof of purchase and save as a PDF
- (b) Photo - take a photo of your proof of purchase from your smartphone and make sure it is in focus and legible

Please ensure you retain your original proof of purchase. Failure to produce the proof of purchase when requested may, in the absolute discretion of the Promoter, result in the invalidation of a claimant's claim and forfeiture of any right to a cash back.

If your claim is approved, you will receive an approval email.

To follow up on the status of your claim, or if you do not receive your cash back within 45 days of your approval email, please contact the Promoter at <http://www.urbanturfsolutions.com.au/contact> and include your full name, contact number and unique code (found in your approval email).

The claimant agrees that if they receive the cash back but then return the Product(s) under any returns policy the retailer may have; they will also return the cash back to the Promoter.

GENERAL

The offer is not applicable to trade (commercial) or wholesale suppliers, this includes but is not limited to purchases made from suppliers that do not generally sell direct to the public.

All claims are subject to verification by the Promoter. The Promoter reserves the right, at any time, to verify the validity of claims (including contacting the place of purchase) and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.

Any misrepresentation or fraudulent information submitted by the claimant will disqualify the claim.

The Promoter reserves the right to withhold and / or refuse payment of the cash back where it suspects that any false or fraudulent claim is being made or where a claim has been made which does not comply with these terms.

Incomplete, indecipherable, or illegible claims will be deemed invalid.

You are responsible for providing the correct bank account details. If the bank details provided are incorrect and payment of the cash back cannot be completed, your claim will be declined, and the Promoter will contact you to advise that payment cannot be made. You will then be required to submit a new online claim form with the correct bank details. Other than as set out here the bank account details provided in the online claim form cannot be changed.

The Promoter reserves the right to vary these Terms and Conditions without notice, to modify, reschedule or terminate the promotion or to modify or extend the closing date and criteria of the promotion at its discretion.

The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Terms and Conditions. Claims are not transferrable or assignable.

This promotion is in no way sponsored, endorsed, or administered by, or associated with Facebook. Entrants understand that they are providing their information to the Promoter and/or agencies acting on its behalf and not to Facebook.

Except for any liability that cannot be excluded by law, the Promoter and its respective bodies corporate (including their officers, employees and agents) and Facebook exclude all liability whether arising in tort (including without limitation negligence), contract or otherwise for any personal injury; or any loss or damage (including, without limitation, loss of opportunity, loss of profits or loss of property); whether direct, indirect, special or consequential, arising in any way out of the promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim or offer that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in gift value; (e) any tax liability incurred by a claimant; or (f) participation in the promotion or use of a gift.

You accept the cash back entirely at your own risk and indemnify the Promoter in respect of any claim for accident, injury or property damage that may occur in connection with the cash back.

Any cost associated with accessing the promotional website is the claimant's responsibility and is dependent on the Internet service provider used. If for any reason, any aspect of this promotion is not capable of running as planned including, but not limited to, by reason of infection by computer virus, mobile network failure, bugs, tampering, unauthorized intervention, fraud, technical failure or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the promotion, or invalidate any affected entries.

The Promoter collects personal information in order to conduct this Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to suppliers associated with this Promotion and as required, to Australian regulatory authorities, or use such information to contact the claimant in relation to this Promotion. The claim is conditional on providing this information. If the claimant marks the applicable box, the Promoter may use the claimant's personal information for the purposes specified at the time of collection. Claimants should direct any requests to access, update, or correct information to the Promoter. All claims become the property of the Promoter. These terms and conditions are deemed to incorporate our privacy policy and by entering this Promotion, you accept the terms and conditions of our privacy policy. For further details see our privacy policy.

This Promotion and these Terms and Conditions are governed by Australian law.